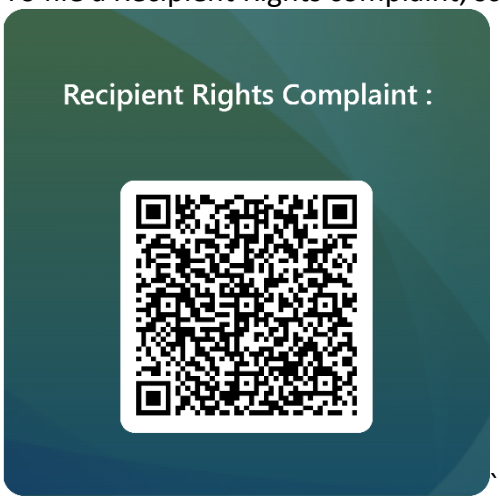
Email Address	Examples of When to Use This Email Address
ProviderContracts@wmcmhs.org	Providers will use this email address to/for: • Questions related to service agreements/contracts with WMCMH. • Returning signed contracts and amendments to WMCMH. ***Note: If you are ever in doubt about which email address to use, please use this email and staff will ensure your email gets forwarded to the appropriate WMCMH staff member.***
Training@wmcmhs.org	Providers will use this email address to/for: • Questions related to provider trainings (e.g., LMS trainings, LMS set-up, etc.)
AccountsPayable@wmcmhs.org	Providers will use this email address to/for: • Sending an invoice to WMCMH • Checking the status of an invoice that has been submitted to WMCMH. • Invoice questions.
Consumer_Incident_Reports@wmcmhs.org	Providers will use this email address to/for: • Sending CIRS to WMCMH
HelpDesk@wmcmhs.org	Providers will use this email address to/for: • Provider access to R3 (electronic medical record) • R3 (electronic medical record) questions or issues • Multi-factor authentication questions or issues
UR_Authorization_Group@wmcmhs.org	Providers will use this email address to/for: • Authorization questions/support
Billing@wmcmhs.org	Providers will use this email address to/for: • Billing and claims questions
Facilities@wmcmhs.org	Providers will use this email address to/for: • Submitting requests for improvements/fixes over $500 (per the lease agreement). ***Note: Use of this email applies only to those providers that are leasing a home owned by WMCMH.***
MandtTraining@wmcmhs.org	Providers will use this email address to/for: • Registration of staff into Mandt eLearning and in-person trainings with WMCMH trainers. • Submitting real life scenarios staff have encountered and were unsure of how to apply Mandt. • All questions related to Mandt training.

Recipient Rights	To file a Recipient Rights complaint, scan the QR code below: 
Corporate Compliance https://wmcmhs.compliancemanager.healthicity.com/report/EE98217A75	Fraud, Waste, or Abuse HIPAA violations and/or breaches of WMCMH consumers
ContinuedStays@wmcmhs.org	Continued Stay Reviews

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