

Email Address	Examples of When to Use This Email Address
<a href="mailto:ProviderContracts@wcmchs.org">ProviderContracts@wcmchs.org</a>	<p>Providers will use this email address to/for:</p> <ul style="list-style-type: none"> <li>• Questions related to service agreements/contracts with WCMCMH.</li> <li>• Returning signed contracts and amendments to WCMCMH.</li> </ul> <p><b><u>Note: If you are ever in doubt about which email address to use, please use this email and staff will ensure your email gets forwarded to the appropriate WCMCMH staff member.</u></b></p>
<a href="mailto:Training@wcmchs.org">Training@wcmchs.org</a>	<p>Providers will use this email address to/for:</p> <ul style="list-style-type: none"> <li>• Questions related to provider trainings (e.g., LMS trainings, LMS set-up, etc.)</li> </ul>
<a href="mailto:AccountsPayable@wcmchs.org">AccountsPayable@wcmchs.org</a>	<p>Providers will use this email address to/for:</p> <ul style="list-style-type: none"> <li>• Sending an invoice to WCMCMH</li> <li>• Checking the status of an invoice that has been submitted to WCMCMH.</li> <li>• Invoice questions.</li> </ul>
<a href="mailto:Consumer_Incident_Reports@wcmchs.org">Consumer_Incident_Reports@wcmchs.org</a>	<p>Providers will use this email address to/for:</p> <ul style="list-style-type: none"> <li>• Sending CIRS to WCMCMH</li> </ul>
<a href="mailto:HelpDesk@wcmchs.org">HelpDesk@wcmchs.org</a>	<p>Providers will use this email address to/for:</p> <ul style="list-style-type: none"> <li>• Provider access to R3 (electronic medical record)</li> <li>• R3 (electronic medical record) questions or issues</li> <li>• Multi-factor authentication questions or issues</li> </ul>
<a href="mailto:UR_Authorization_Group@wcmchs.org">UR_Authorization_Group@wcmchs.org</a>	<p>Providers will use this email address to/for:</p> <ul style="list-style-type: none"> <li>• Authorization questions/support</li> </ul>
<a href="mailto:Billing@wcmchs.org">Billing@wcmchs.org</a>	<p>Providers will use this email address to/for:</p> <ul style="list-style-type: none"> <li>• Billing and claims questions</li> </ul>
<a href="mailto:Facilities@wcmchs.org">Facilities@wcmchs.org</a>	<p>Providers will use this email address to/for:</p> <ul style="list-style-type: none"> <li>• Submitting requests for improvements/fixes over \$500 (per the lease agreement).</li> </ul> <p><b><u>Note: Use of this email applies only to those providers that are leasing a home owned by WCMCMH.</u></b></p>
<a href="mailto:MandtTraining@wcmchs.org">MandtTraining@wcmchs.org</a>	<p>Providers will use this email address to/for:</p> <ul style="list-style-type: none"> <li>• Registration of staff into Mandt eLearning and in-person trainings with WCMCMH trainers.</li> <li>• Submitting real life scenarios staff have encountered and were unsure of how to apply Mandt.</li> <li>• All questions related to Mandt training.</li> </ul>

<p>Recipient Rights</p>	<p>To file a Recipient Rights complaint, scan the QR code below:</p> <div data-bbox="708 128 1192 613" style="text-align: center;"> <p>Recipient Rights Complaint :</p>  </div>
<p>Corporate Compliance <a href="mailto:report@wcmchs.org">report@wcmchs.org</a></p>	<p>Fraud, Waste, or Abuse HIPPA violations and/or breaches of WMCMH consumers</p>
<p><a href="mailto:ContinuedStays@wcmchs.org">ContinuedStays@wcmchs.org</a></p>	<p>Continued Stay Reviews</p>

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