



# YOU HAVE RIGHTS

when receiving services from  
West Michigan Community Mental Health

For more information call:  
Office of Recipient Rights  
(231) 845-6294 or 1-800-992-2061  
Fax: (231) 845-7095 and TDD/TYY 1-800-790-8326

**KARA ROSE**  
**Recipient Rights Officer**  
**Ext 5065 or 231-690-9037**

**Anissa Goodno**  
**Recipient Rights Advisor**  
**231-907-2529**

The right to agree to mental health services.

The right to have information shared only with written permission or when required by law.

The right to have access to your record.

The right to not be discriminated against in receiving services.

The right to complain to the person in the Rights Office if you are unhappy with your treatment.

The right to be free from abuse and neglect.

The right to be told how much treatment will cost and appeal if you disagree.

The right to an individualized written plan of service.

The right to be treated with dignity and respect in a clean, safe environment.

The right to change your mind when you believe your treatment plan is no longer in your best interest.

The right to know your additional rights while living in a licensed AFC home.

The right to be informed of your progress.

