

Email Address	Examples of When to Use This Email Address
ProviderContracts@Wmcmhs.org	Providers will use this email address to/for: <ul style="list-style-type: none"> • Questions related to service agreements/contracts with WCMCMH. • Returning signed contracts and amendments to WCMCMH. <p><u>Note: If you are ever in doubt about which email address to use, please use this email and staff will ensure your email gets forwarded to the appropriate WCMCMH staff member.</u></p>
Training@Wmcmhs.org	Providers will use this email address to/for: <ul style="list-style-type: none"> • Questions related to provider trainings (e.g., LMS trainings, LMS set-up, Mandt trainings, etc.)
AccountsPayable@Wmcmhs.org	Providers will use this email address to/for: <ul style="list-style-type: none"> • Sending an invoice to WCMCMH • Checking on the status of an invoice that has been submitted to WCMCMH. • Invoice questions.
consumer_incident_reports@wmcmhs.org	Providers will use this email address to/for: <ul style="list-style-type: none"> • Sending CIRS to WCMCMH
helpdesk@wmcmhs.org	Providers will use this email address to/for: <ul style="list-style-type: none"> • Provider access to R3 (electronic medical record) • R3 (electronic medical record) questions or issues • Multi-factor authentication questions or issues
UR_Authorization_Group@wmcmhs.org	Providers will use this email address to/for: <ul style="list-style-type: none"> • Authorization questions/support
Billing@Wmcmhs.org	Providers will use this email address to/for: <ul style="list-style-type: none"> • Billing and claims questions
Facilities@Wmcmhs.org	Providers will use this email address to/for: <ul style="list-style-type: none"> ○ Submitting requests for improvements/fixes over \$500 (per the lease agreement). <p><u>Note: Use of this email applies only to those providers that are leasing a home owned by WCMCMH.</u></p>