

**RECIPIENT RIGHTS COMPLAINT**  
Michigan Department of Health and Human Services

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| Complaint Number |
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| <b>INSTRUCTIONS</b>   |   |
| If you believe that one of your rights has been violated, you (or someone on your behalf) may use this form to make a complaint. A rights officer/advisor will review the complaint and may conduct an investigation. Send this form to the rights office at the Community Mental Health (CMH) or hospital where you are receiving (or received) services at:<br><b>West Michigan CMH, 920 Diana Street, Ludington, MI 49431.</b> |   |
| If you send your complaint to Michigan Department of Health and Human Services, Office of Recipient Rights (MDHHS-ORR), it will be forwarded to the appropriate rights office. The MDHHS-ORR address is, Michigan Department of Health and Human Services, Office of Recipient Rights, Elliott-Larsen Building, 320 South Walnut Street, Lansing, MI 48933.   |   |
| Complainant's Name  | Recipient's Name (if different from complainant)  |
| Complainant's Address   | Where did it occur? (address or hospital/agency)? |
| Complainant's Telephone Number  | When did the alleged violation occur?             |
| What right was violated?  |   |
| Describe what happened:   |   |
| What would you like to see happen in order to correct the violation?  |   |
| Complainant's Signature   | Date  |
| Name of person assisting complainant  |   |
| The Michigan Department of Health and Human Services (MDHHS) does not discriminate against any individual or group because of race, religion, age, national origin, color, height, weight, marital status, genetic information, sex, sexual orientation, gender identity or expression, political beliefs or disability.  |   |
| <b>Authority:</b> PA 258 of 1974 as amended.  |   |

Copy to complainant (with acknowledgement letter)