

**WEST MICHIGAN COMMUNITY MENTAL HEALTH SYSTEM
ADMINISTRATIVE MANUAL**

		Chapter: 1	Section: 1	Subject: 1
CHAPTER: Board Operations and General Administration				
SECTION: WCMCHS Mission, Vision and Values				
SUBJECT: General Policy				
Administrative Approval:		Date of Governing Board Action:		Page
		March 19, 1996		1 of 2

- I. **PURPOSE:** To establish policy and procedures for developing and reviewing the mission, vision, and values of the West Michigan Community Mental Health.
- II. **APPLICATION:** All program and services operated by the West Michigan Community Mental Health Governing Body.
- III. **REQUIRED BY:** Mental Health Manual and accrediting bodies.
- IV, **DEFINITIONS:** Not applicable.
- V. **POLICY:** It is the policy of West Michigan Community Mental Health to ensure that its Board of Directors and employees are involved in the development and review of the organization's mission, vision and values.
- VI. **PROCEDURES:**
 1. The Executive Director shall be responsible for scheduling a strategic planning meeting with the Board of Directors and designated CMH employees to review the organization's mission, vision and values on an annual basis and revise accordingly.
 2. West Michigan Community Mental Health's mission, vision and values shall be used as the foundation for developing the organization's annual goals and provision of services.
 3. The Executive Director and administrative employees shall be responsible for communicating the organization's mission, vision and values to the employee group. In addition, the mission, vision, and values shall be included in the employee guidebook and posted in the waiting areas throughout the organization.
- VII. **SUPPORTING DOCUMENTS:**

Appendix 1-1-1A: West Michigan Community Mental Health Mission, Vision and Values

1-1-1 Mission

Revised 8/05; 12/18

West Michigan Community Mental Health Mission, Vision, and Values

Mission

To partner in coordinating and providing high quality care for children, adults and families experiencing mental illness, intellectual/developmental disabilities, and substance use disorders.

Vision

WMCMH will:

- Provide outstanding integrated care to support recovery, person centered planning, and outcomes for people we serve;
- Advocate for innovative systems of care that support people with complex needs in leading meaningful lives in our communities;
- Partner in helping to address the needs of our communities.

Values

Individuality – We capitalize upon the unique strengths and abilities of each person to create meaningful person-centered plans and coordinate care.

Hope – We nurture confidence in the possibility and reality of recovery for everyone.

Independence – We empower people we serve to make choices, think critically, and act for themselves.

Compassion – We provide genuine encouragement and gentle kindness in an environment free of judgment.

Team – We establish ambitious goals and advance our mission through relationships built on integrity, trust, respect, and communication. We honor the unique expertise and contributions of our team of staff and providers.

Partnership – We collaborate creatively across systems to develop integration efforts that support whole person care for the people and communities we serve.

Quality – We consistently evaluate and improve services and practices to maximize health outcomes.

Stewardship – We balance the needs of the people we serve, our payers, our providers, and our stakeholders to deliver efficient, high quality services.

Goals

- Integrate and coordinate care to improve outcomes for people with complex care needs.
- Demonstrate value, efficiency, and competitive advantage.
- Advance community, provider, and payer partnerships to guarantee core services and maximize benefit of the people and communities we serve.