On a quarterly basis, all Community Mental Health Service Providers (CMHSPs) compile data and report to Michigan Department of Community Health (DCH) on a number of performance indicators, compliance indicators, and monitoring measures. Below is a summary of WMCMH performance on 6 of these indicators.

Service Entry Assessments – Second Opinions – 2nd Quarter FY 2019:

<table>
<thead>
<tr>
<th></th>
<th>Total Number of Service Entry Assessments:</th>
<th>Number of Service Entry Assessments resulting in no further care at WMCMHS:</th>
<th>Number of Service Entry Assessments where Second Opinion was requested:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>55</td>
<td>11</td>
<td>0</td>
</tr>
</tbody>
</table>

This table shows how the State measures ease for consumers to get needed services. There were no second opinions requested during 2nd Quarter.

*Note: MDHHS has determined that Autism Benefit Services should be excluded from the MMBPIS dataset. Therefore, children assessed and brought into care under the Autism Benefit are not included in this report.
SUMMARY/CONCLUSION:

Outstanding Performance:
- Percentage of consumers receiving an initial assessment within 14 days of first request
- Timeliness from assessment to start of care
- Percentage of inpatient screenings done within 3 hours or less
- Percentage of persons discharged from inpatient seen within 7 days

Acceptable Performance:
- Service Entry Assessments – Second Opinions
- Percentage of discharges readmitted to inpatient within 30 days

Below Acceptable Performance:
- None

If you have any questions, please call Michele Condit at 231-843-5464.